

### International scientific conference on economic development and heritage of Simon Kuznets

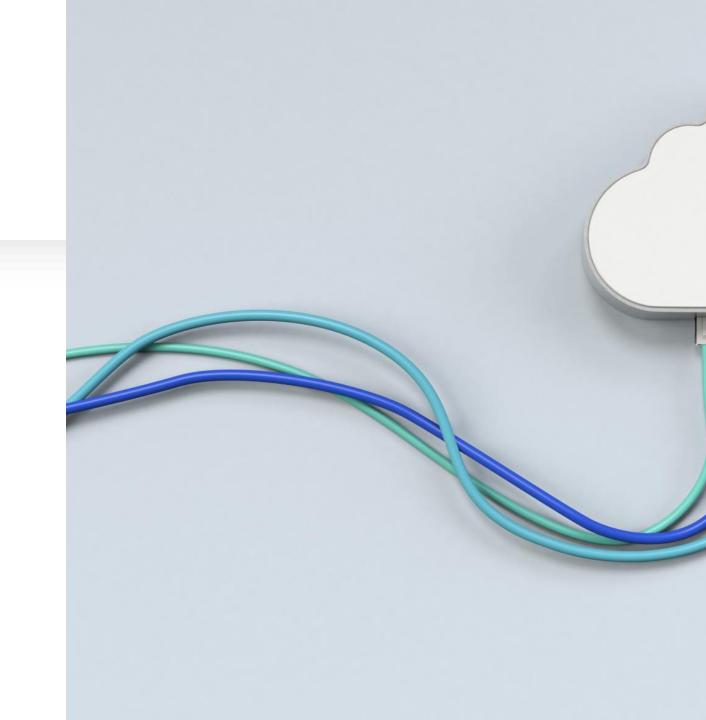
The Radio Marketing on social media: RFM / Rádio Comercial

Jorge Bruno Ventura / Rui Carlos Estrela

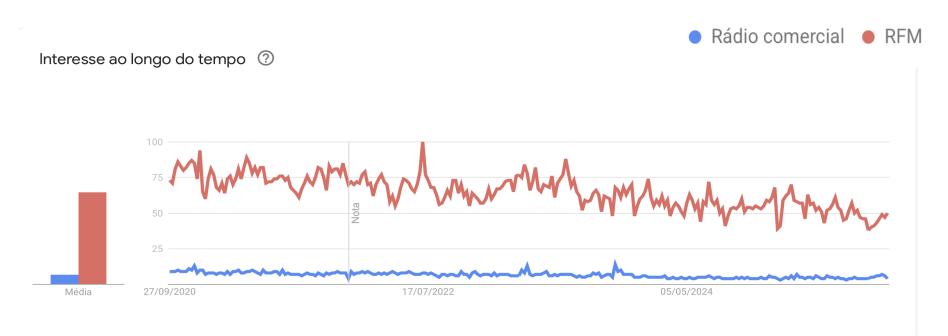


### RFM and Rádio Comercial in Google

As Google is the search engine with more than 90% of the global market share, it is important to understand the search data and its comparison in this search engine.

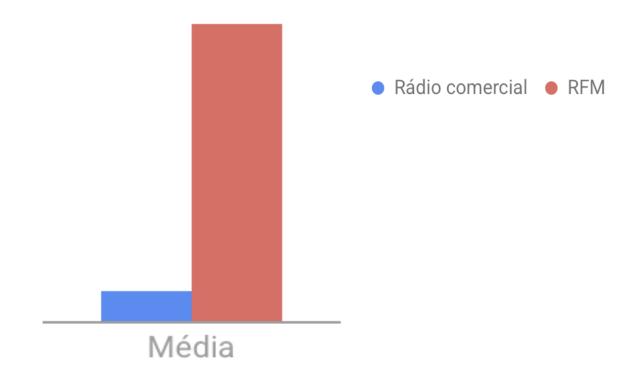


### Search in Google: RFM / Rádio Comercial



In the last 5 years in Portugal the level of research for the term RFM is much higher than the term Rádio Comercial. It appears that the term RFM is more popular than Rádio Comercial due to having averages closer to 100, which is the value corresponding to the peak of popularity in the research. In turn, searches using the term Commercial radio show low popularity, in some cases close to zero.

### Search in Google: RFM / Rádio Comercial



The average popularity for the last 5 years is shown in this graph.

There is a big difference in the average popularity of each term over the last 5 years Commercial radio has an average of 7

We remember that 100 corresponds to the peak of popularity in the period under study.

# Search in Google: RFM / Rádio Comercial [geographical]

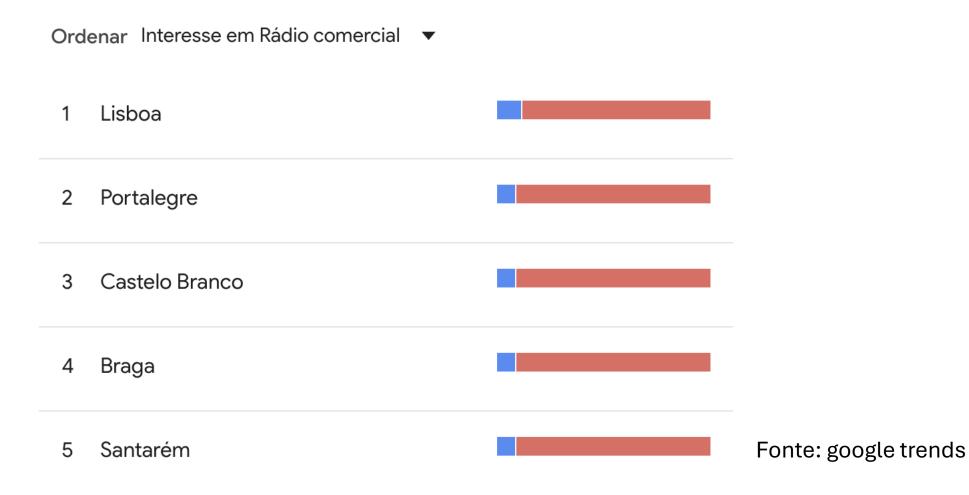
Rádio comercial
RFM



The popularity of the aforementioned RFM extends across the entire territory of mainland Portugal.

# Search in Google: RFM / Rádio Comercial [geographical – Rádio Comercial]

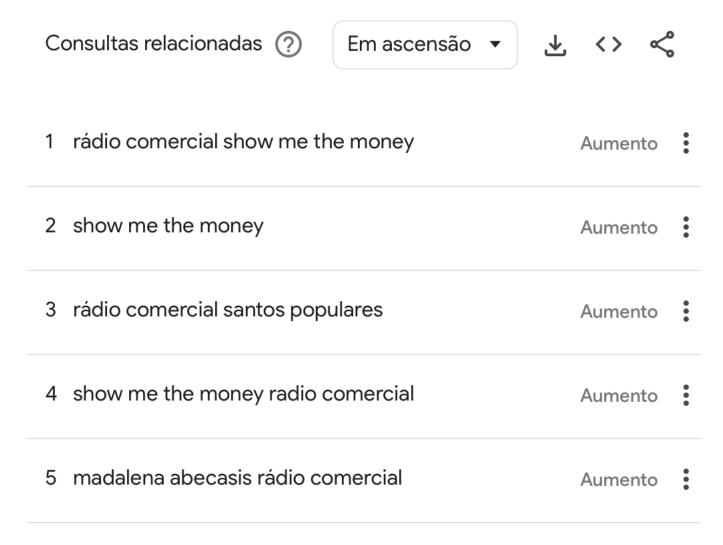




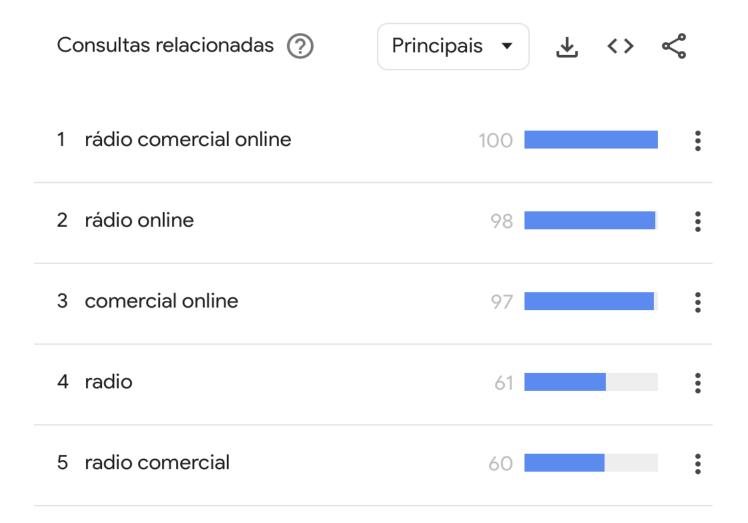
# Search in Google: RFM / Rádio Comercial [geographical –RFM]



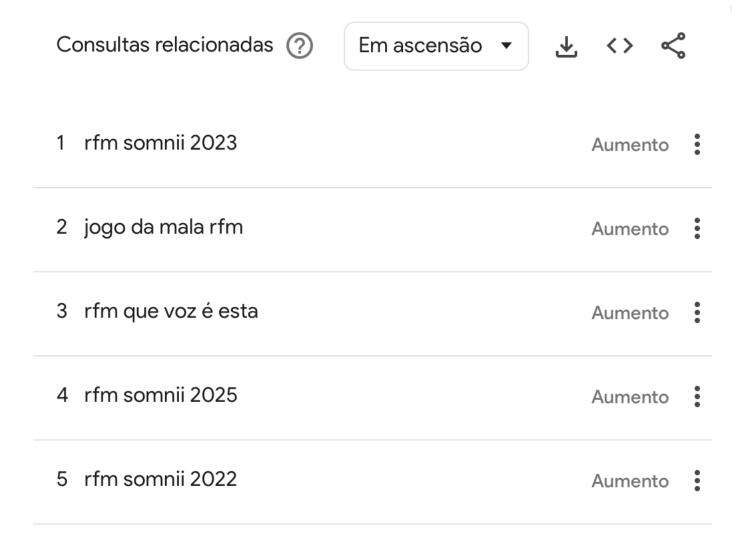
## Search on the internet – Related queries Commercial Radio – on the rise



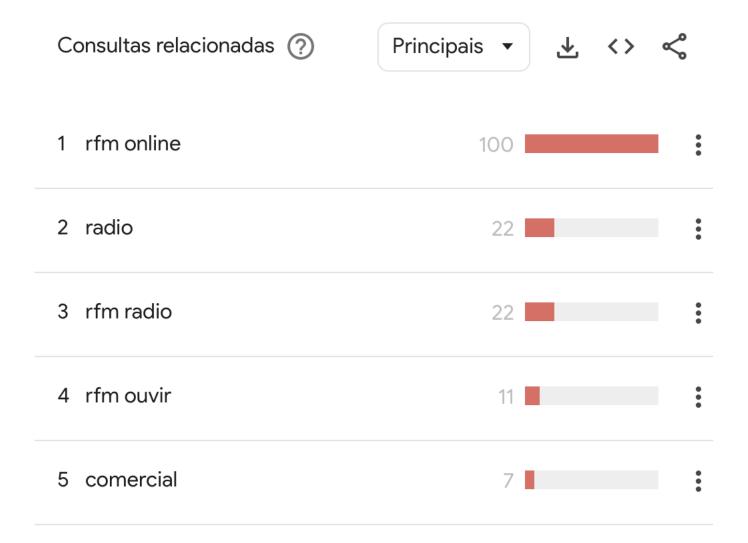
### Search on the internet – Related queries Commercial Radio – main



### Search on the internet – Related queries RFM– on the rise

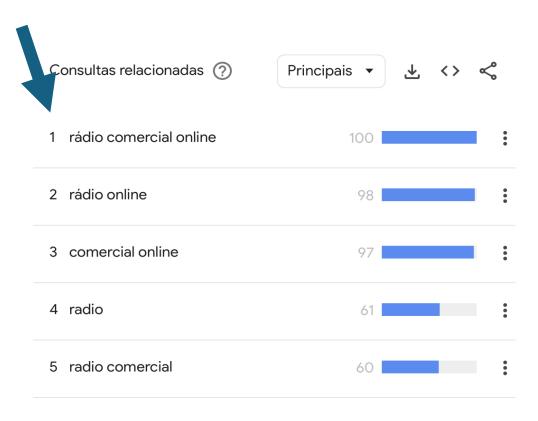


## Search on the internet – Related queries RFM – main

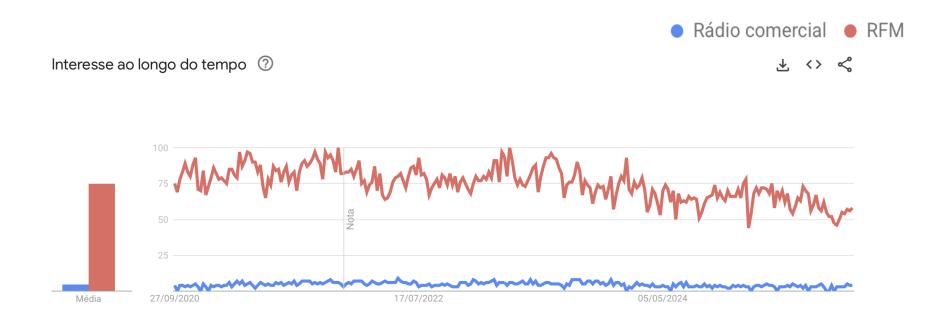


## Search on the internet – Related queries RFM Commercial radio – main comparisons

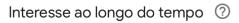




## Search on the internet – terms: RFM online / Rádio Comercial online (which are the main ones)

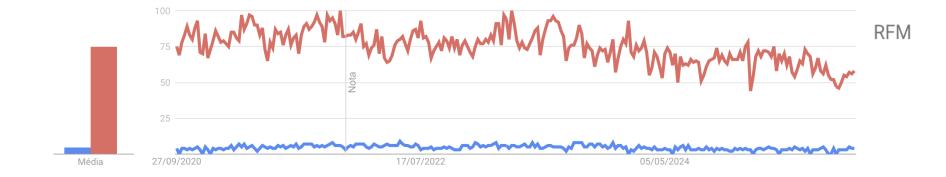


There is no big difference compared to searching with the original terms.





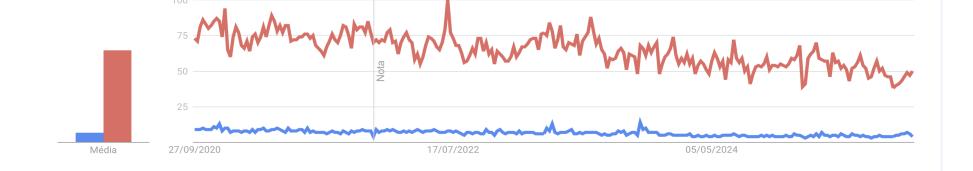
Slide 15



Interesse ao longo do tempo ?

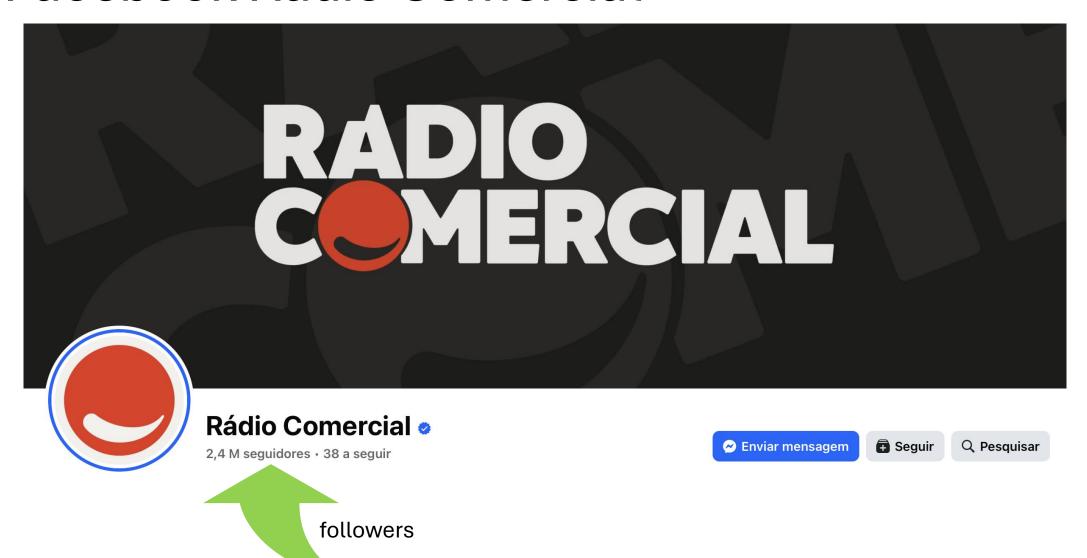


Slide 5





#### Facebook Rádio Comercial



#### Facebook – Rádio Comercial



2,490,755 page likes

82 679 Talk about it



3,3%





#### Facebook RFM



#### Facebook - RFM



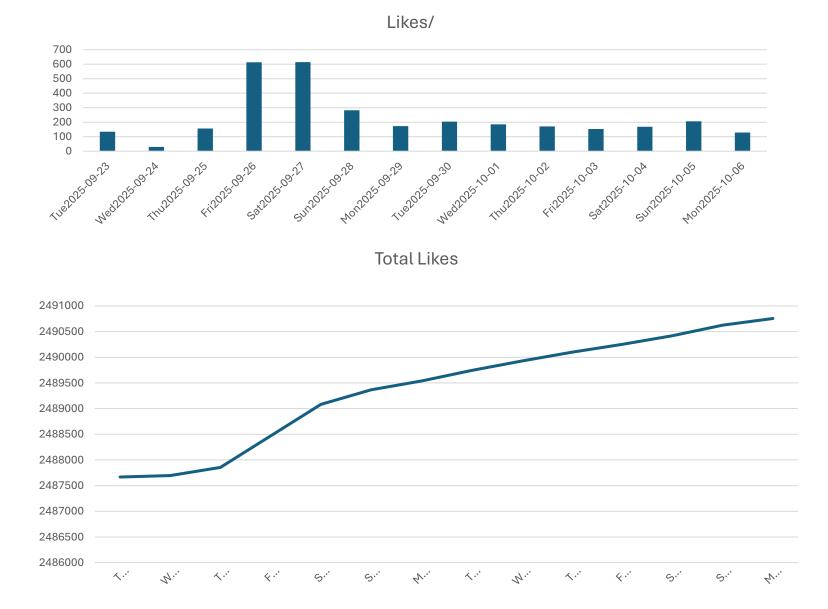
2,191,432 page likes

62,351Talk about it



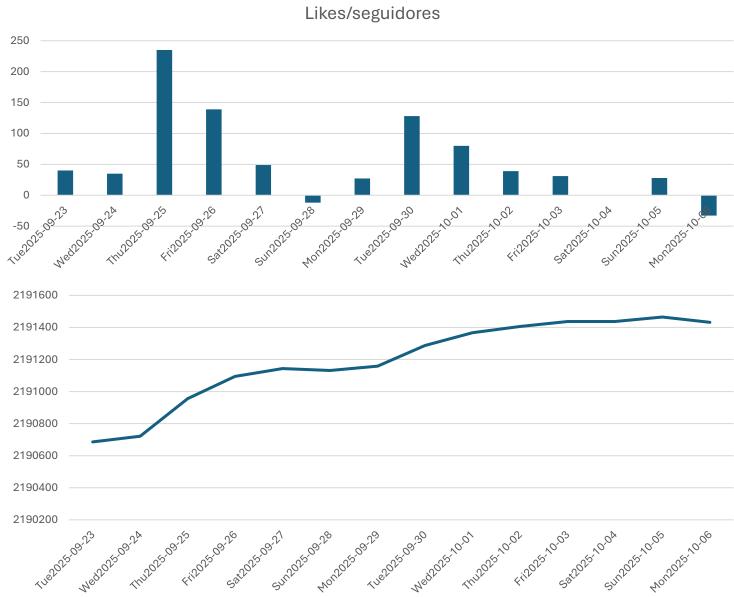
### Facebook – Evolution Likes and followers Rádio comercial

Dia	Likes/seguidores	Total
Tue2025-09-23	134	2487667
Wed2025-09-24	30	2487697
Thu2025-09-25	157	2487854
Fri2025-09-26	614	2488468
Sat2025-09-27	615	2489083
Sun2025-09-28	282	2489365
Mon2025-09-29	173	2489538
Tue2025-09-30	204	2489742
Wed2025-10-01	185	2489927
Thu2025-10-02	171	2490098
Fri2025-10-03	153	2490251
Sat2025-10-04	169	2490420
Sun2025-10-05	206	2490626
Mon2025-10-06	129	2490755
Média	9	1160



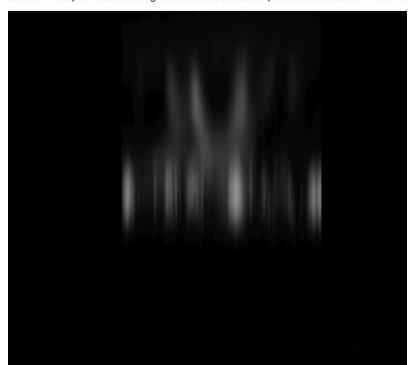
## Facebook – Evolution Likes and followers RFM

Dia	Likes/seguidores	Total
Tue2025-09-23	40	2190686
Wed2025-09-24	35	2190721
Thu2025-09-25	235	2190956
Fri2025-09-26	139	2191095
Sat2025-09-27	49	2191144
Sun2025-09-28	-12	2191132
Mon2025-09-29	27	2191159
Tue2025-09-30	128	2191287
Wed2025-10-01	80	2191367
Thu2025-10-02	39	2191406
Fri2025-10-03	31	2191437
Sat2025-10-04		2191437
Sun2025-10-05	28	2191465
Mon2025-10-06	-33	2191432
Média	11	912





horas na Suíça para uma experiência única: a estreia do Phantom of The Opera no Tusanne! A Raquel Amaral foi a grande vencedora deste prémio incríveeeel! ... **Ver ma**i







**DOMINGO 11H** 

Rádio Comercial

27 de setembro às 17:44 · 🚱



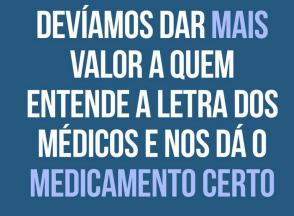
Facebook – Rádio Comercial Best Day 27 de setembro

#### Facebook – Best Day 25 Set



25 de setembro às 22:00 · € Entendedores, entenderão 🔥 🖨 🖨







destila o seu ódio numa profissão. Hoje os

É uma capacidade fora do normal 💀

4.0

JÁ SÓ FALTAM 3 MESES PARA FINGIRES QUE GOSTASTE DO PRESENTE

RFM







BEST DAY		
	Ràdio Comercial -	RFM -25 SET
Nº post	5	9
Likes/reações	3004	6113
Comentários	180	448
Partilhas	512	589

### Instagram



Start - Julho de 2012

160 months

1 300 000 / 1560



**8125** followers per month



### Instagram





Start - Março de 2013

152 months

913 000 / 152

6006 followers per month

#### Conclusions

 In Google search there is a much higher search for the term RFM compared to Comercial. The difference is quite significant. This situation also happens with searches for associated terms

 The biggest searches through Google are associated with online broadcasting. On the rise, at the time of the research, are terms associated with events or initiatives organized by each of the radio stations.

 In the geographical distribution of searches made on Google, Rádio Comercial has a large penetration of Madeira and the Azores, unlike RFM. Research involving these two radio stations has different geographic penetrations

#### Conclusions

• In the two social networks studied (Facebook and Instagram) the content strategy is quite similar.

 Rádio Comercial presents numbers associated with greater efficiency than RFM [Page likes + talk about it + and the relation of this 2 elements]

 The number of shares of Rádio Comercial's best day on Facebook are more efficient than those presented by RFM

Also on Instagram, Rádio Comercial's numbers are more efficient